

PRO DIVE SHIPPING POLICY

1. Order Processing

- Orders are processed within **2** business days (Monday-Friday), excluding public holidays.
- You will receive a confirmation email once your order has been dispatched, which will include tracking information.

2. Delivery within South Africa

- We utilise Courier Guy to deliver your order.
- Estimated delivery time is **3-5 business days** for major centres and up to **7 business days** for regional or remote areas. These timeframes are estimates and not guaranteed.

3. Shipping Costs

- Shipping costs are calculated at checkout based on the weight, dimensions, and destination of your order.
- We may offer free shipping promotions, the terms of which will be clearly stated at the time of purchase.

4. Risk of Loss and Title

- The risk of loss and title for all merchandise ordered on this website pass to you, the customer, **upon delivery of the items to your specified shipping address** by our designated courier.
- It is your responsibility to ensure that the delivery address provided is correct and that someone is available to receive the parcel.

5. Undeliverable Packages

- If a package is returned to us as undeliverable due to an incorrect address or failure to collect, we will contact you to arrange for re-delivery. Additional shipping fees will apply.